

A long, cold and snowy winter in the Northeast leads to...

Ice Dams and Interior Water Damage

After the winter we've experienced, it is nice to see sunshine and warmer temperatures. However, many homes and businesses are now experiencing roof leaks resulting from ice dams.

Ice dams form along the edges of the roof and in valleys where snow can accumulate. When snow on the roof melts, the water has no place to go other than back up under the roof shingles.

The result can be extensive water damage to the interior of your home or commercial building.

What can you do?

Try your best to remove snow from your roof, but be very careful. It is very dangerous to be on a snowy, icy roof and your safety is paramount. Use a roof rake when possible, take your time, and seek help from a professional when needed. If you call a roofer to help remove snow, make sure that they are fully insured.

If possible, try to remove the ice dam that has formed along the edge of your roof, or cut some channels in the ice to allow water to run off the roof. Again, be very careful and seek help from an insured roofer when needed.

If water is leaking into the house, place buckets to catch the water whenever possible and move your furniture out of the way. Water can damage the ceilings, walls and floors in your house and if left unattended, can lead to mold growth. Ensuring that things are properly dried will prevent problems down the road.

Call us and we can help you report your claim to the insurance company. Coverage for these claims depends on the policy you purchased, but we can help guide you through this process. We can also give you a list of professionals that can help dry out and repair water damage.



IT'S OUR WAY OF INSURING ALL YOU VALUE.

Claim Advocacy Team 1-888-201-5988

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