



STUDENT HEALTH INSURANCE PLAN FREQUENTLY ASKED QUESTIONS

What is my waiver Deadline? Fall: Monday, September 19th, 2022* & Spring: Tuesday, February 7th, 2023*

*dates may be subject to change

Will I be notified if you haven't received my Waiver? Yes, you will receive an email reminder prior to the opening of the waiver period

Where do I waive: <https://ese.syr.edu/bewell/student-health-insurance-plan/waiving-the-ship/>

Do I have to waive every semester or just once a year? A waiver must be submitted annually during the open waiver & enrollment period

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting haylor.com/college/syracuse-university and select access a virtual id

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting haylor.com/college/syracuse-university then select find a provider

How do I enroll my spouse or child in the health coverage? To enroll the dependent(s) of a covered student, visit your myslice account for a dependent coverage application

How do I find what is covered under my student health insurance? You can view entire health plan benefits by visiting haylor.com/college/syracuse-university then select plan highlights or coverage details

I lost my insurance coverage, how do I enroll in the student health insurance plan? Complete petition to enroll form through student myslice account

Does this plan contain dental coverage? **Undergraduates-** coverage is only available for pediatrics through the end of the month in which the Member turns 19 years of age **Graduates/Asst/Fellows** have opportunity to purchase vision and/or dental through American dental association

How do I cancel the student health insurance? Refund request can be submitted through student myslice



