



STUDENT HEALTH INSURANCE PLAN FREQUENTLY ASKED QUESTIONS

What is my waiver Deadline? September 7, 2022

Will I be notified if you haven't received my Waiver? Students will receive a letter in the mail notifying them that they need to take action as well as an email reminder

Where do I waive? Waivers can be completed by visiting <https://www.haylor.com/sbu> then select Enroll/Waive Health Insurance – Full Time Undergraduate Students or Enroll/Waive Health Insurance – Full Time Graduate Students

Do I have to waive every semester or just once a year? A waiver must be submitted annually during the open waiver & enrollment period

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting <https://www.haylor.com/sbu> & then select Download ID

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting <https://www.haylor.com/sbu> then select Find Providers

How do I enroll my spouse or child in the health coverage? Please contact student@haylor.com to begin the enrollment process of adding your dependent(s) to your current health coverage plan. Once enrollment is finalized, payment will be required to First Risk Advisors.

How do I find what is covered under my student health insurance? You can view entire health plan benefits by visiting <https://www.haylor.com/sbu> then select Plan Highlights or Coverage Details

I lost my insurance coverage, how do I enroll in the student health insurance plan? Please contact student@haylor.com with a copy of your current insurance carrier's termination letter to begin the enrollment process. Once enrollment is finalized, payment will be required to Haylor, Freyer & Coon Inc.

Does this plan contain dental coverage? No, dental coverage is only available for pediatric members (under age of 19).

How do I cancel the student health insurance? Mid-year termination is not accepted, however students do have the opportunity to submit a waiver the following semester

For more details regarding the St. Bonaventure Student Health Insurance Program please visit:

<https://www.haylor.com/sbu>

866-535-0456 or student@haylor.com

